



LSU Traveling Tigers Trip Terms and Conditions – *Updated 5.28.26*

Traveling Tigers / LSU Alumni Association Operated Trip Terms & Conditions

The following terms and conditions refer to any trip planned and operated by the LSU Alumni Association. Please refer to “Trip Provider” on each trip listed on <https://www.lsualumni.org/traveling-tigers> to confirm tour operator.

Reservations and Payment Schedule

Reservations for LSU Traveling Tigers sports trips (hosted by the LSU Alumni Association) may be made online at <https://www.lsualumni.org/traveling-tigers> or by calling 225-578-3838. Deposits and/or final payment may be made by credit card or personal check. If paying by check, make checks payable to LSU Alumni Association with the trip name in the memo. If using a credit card, a process fee will be applied at time of payment.

All reservations will be confirmed on a first-come, first-served basis.

At the time of reservation, a deposit will be due and amounts will vary by trip. Payment should be made payable to LSU Alumni Association in order to secure a reservation. The credit card used to make the reservation will be automatically charged 60 days from trip departure unless notified otherwise by the client. Reservations received within 60 days of the trip will require full payment at the time of booking, pending availability. All payments are non-refundable. **Full payment must be submitted in order to receive access to trips- this includes, and is not limited to, travel documents (itineraries, city guides, reservation confirmations, transportation, admission to pre-game events, and game tickets).** Travel insurance is recommended.

Upon receipt of your deposit, a confirmation email will be sent to the email used to make the reservation outlining the trip inclusions and terms and conditions.

Please contact Travel@lsualumni.org for additional payment options.

Cancellations, Refunds and Changes

Once a reservation for an LSU Traveling Tigers trip has been made, the deposit is non-refundable. No refunds will be issued after the final payment due date (60 days prior to trip departure) unless the participant's airline and/or hotel space is transferred/resold.

Cancellation

Cancellations made at any point after booking an LSU Traveling Tigers trip will result in a loss of the trip deposit. Cancellations will be reviewed within one to five business days after initial request by traveler. Requests to cancel reservations must be made by email to travel@lsualumni.org. Verbal and over-the-phone or voicemail requests for cancellation will not guarantee that a cancellation request has been processed or acknowledged. A cancellation email receipt summarizing cancellation and refund will be issued to guest.

Refunds are not guaranteed upon cancellation and may reflect total after credit card fees. No refunds will be issued after the final payment due date (60 days prior to trip departure) unless the participant's airline and/or hotel space is transferred or resold.

No refunds will be issued for ground transportation and package (or individual trip assets) not used by the participant.

Contact Mailing Address:

LSU Alumni Association
ATTN: Sally Stiel / Travel
3838 W Lakeshore Dr Baton Rouge, LA 70808

Contact Email:

Travel@LSUAlumni.org
Subject Line: Request for Trip Cancellation

Transfers and Changes

To avoid the cancellation penalty, reservations can be transferred. If space is resold by the original trip purchaser, original trip purchaser will receive a full refund, less a 5% cancellation fee plus any airline name change fees that result from the resale of participant's airline seat (when applicable).

Any name changes or changes to package arrangements made after registration may result in a charge per change. No name changes will be accepted within one week prior to travel.

Tour Specific Terms and Conditions

Participant will acknowledge tour specific terms & conditions when completing a reservation. Tour specific terms & conditions will be noted on the participant's order confirmation for reference.

Post-Season Sports Trips

Certain travel packages offered by LSU Traveling Tigers may require full payment at the time of booking. This is typically the case for College Football post-season bowl travel, College Basketball and College Baseball post-season tournament travel, unless the trip is operated or coordinated through a third-party travel company, where separate payment terms and policies may apply.

Cancelled LSU Traveling Tigers Trips

In the rare event that the LSU Alumni Association must cancel an LSU Traveling Tigers sports trip, all travelers will be notified immediately and will receive a full refund of payments made to the LSU Alumni Association (less initial credit card processing fees). The LSU Alumni Association reserves the right to cancel any LSU Traveling Tigers Trip for any reason, including insufficient trip enrollment. The LSU Alumni Association is not responsible for expenses incurred by travelers in preparation for a cancelled sports trip, including, but not limited to, nonrefundable airline tickets, etc.

Traveling Tigers / Third-Party Tour Operator Terms & Conditions

The LSU Alumni Association partners with multiple third-party tour operators to provide enhanced leisure travel opportunities. Third-Party operators solely reserve the right to correct errors or omissions, change fares, fees, promotion, and surcharges, process changes in bookings, cancelations, and refunds. The LSU Alumni Association is not responsible for bookings, changes or cancelations made through these third-party bookings. Third-party travel terms and conditions may vary based on trip provider.

Please visit our list of partner travel operators and their terms & conditions for more information: <https://www.lsualumni.org/traveling-tigers-0?hsCtaAttrib=187792202050>